

ACRONYMS

3G.....	Third Generation
ADSL.....	Asymmetric Digital Subscriber Line
AiIP.....	Italian Internet Services Providers Association (Associazione Italiana Internet Provider)
ANR.....	National Regulatory Authorities (Autorità Nazionali di Regolamentazione)
APN.....	Access Point Name
ATM.....	Asynchronous Transfer Mode
ATR.....	Air Time Reseller
CEPT.....	Conference of European Post and Telecommunications administrations
CNCU.....	The National Council of Users and Consumers (Consiglio Nazionale dei Consumatori e degli Utenti)
CPS.....	Carrier Pre Selection
CRM.....	Customer Relationship Management
CS.....	Carrier Selection
CSP.....	Content Service Provider
DAB.....	Digital Audio Broadcasting
DAB IP.....	Digital Audio Broadcasting Internet Protocol
DG InfoSoc.....	EC Directorate General - Information Society & Media (Direzione Generale Commissione Europea Società dell'Informazione e dei Media)
DGTVi.....	Association for terrestrial digital television (Associazione per la televisione digitale terrestre)
DRM.....	Digital Right Management
DSL.....	Digital Subscriber Line
DSLAM.....	Digital Subscriber Line Access Multiplexer
DTT.....	Digital Terrestrial Television
DVB-H.....	Digital Video Broadcasting - Handheld
DVB-T.....	Digital Video Broadcasting - Terrestrial
EBITDA	Earnings Before Interests, Taxes, Depreciation and Amortization
EPRA.....	European Platform of Regulatory Authorities
ERG.....	European Regulators Group
ESP.....	Enhanced Service Provider
FCC.....	Federal Communication Commission
FIEG.....	Italian Newspaper Publishers Association (Federazione Italiana Editori Giornali)
FRIACO.....	Flat Rate Internet Access Call Origination
FTTB.....	Fiber To The Building
FTTC.....	Fiber To The Cabinet
FTTH.....	Fiber To The Home
FTTx	Fiber To The X (with X = Building, Home, etc.)
GSM.....	Global System for Mobile communications
HHI.....	Herfindahl-Hirschman Index (Indice di Herfindahl-Hirschman)
HSDPA.....	High Speed Download Packet Access
IAP.....	Indirect Access Provider
ICT.....	Information and Communications Technologies
IP.....	Internet Protocol
IPTV.....	Internet Protocol Television
ISDN.....	Integrated Services Digital Network
ISP.....	Internet Service Provider
IT.....	Information Technology
IVR.....	Interactive Voice Response

KPI.....Key Performace Indicator
 LAN.....Local Area Network
 M&A.....Merger & Acquisition
 MCA.....Mobile Communications onboard Aircrafts
 MMS.....Multimedia Message Services
 MNO.....Mobile Network Operator
 MNP.....Mobile Number Portability
 MSS.....Mobile Satellite System
 MVNO.....Mobile Virtual Network Operator
 NGAN.....Next Generation Access Network
 NGN.....Next Generation Network
 OLO.....Other Licensed Operator
 ONP.....Open Network Provision
 OTA.....Office of Telecommunications Adjudicator
 PIN.....Personal Identification Number
 PNN.....National Numbering Plan (Piano Nazionale di Numerazione)
 PSTN.....Public Switched Telephone Network
 SA.....Shared Access
 SDM.....Data Services in Mobility
 SGU.....Local Switch (Stadio di Gruppo Urbano)
 SIM.....Subscriber Identity Module
 SLA.....Service Level Agreement
 SMS.....Short Message Service
 SP.....Service Provider
 T-DAB.....Terrestrial Digital Audio Broadcasting
 TVSF.....Television Without Frontiers Directive
 UHF.....Ultra High Frequency
 ITU.....International Telecommunication Union
 ULL.....Local Loop Unbundling (Unbundling del Local Loop)
 UMA.....Unlicensed Mobile Access
 UMTSUniversal Mobile Telecommunications System
 VAS.....Value Added Services
 VHF.....Very High Frequency
 VoD.....Video on Demand
 VoIP.....Voice over Internet Protocol
 VULL.....Virtual Unbundling of Local Loop
 WAP.....Wireless Application Protocol
 Wi-Fi.....Wireless Fidelity
 WiMax.....Worldwide Interoperability for Microwave Access
 WLR.....Wholesale Line Rental
 xDSL.....x-Digital Subscriber Line